

The Generosity of Wisconsinite's **Utilities and their Customers, Keeps Elderly, Veterans and Families Safely in their Homes**

Together, they provide the support necessary so that families do not have to choose between heating or eating.

"Where government has push to eliminate the first block failed or fallen short. Keep Wisconsin Warm/Cool Fund has Reagan. In spite of the tremenliterally made the difference for dous success of averting hypothose people that have fallen through the cracks to stay safely in their homes," says **Energy Services Inc. Founder** and Executive Director Tim Bruer.

The Keep Wisconsin Warm/Cool Fund is a statewide non-profit charitable effort that was established in 1996 to keep the heat and power on for thousands of Wisconsinites most vulnerable in crisis. Amaz- ing uncertainties of continued ingly, Keep Wisconsin Warm/ Cool Fund has provided more than \$29 million to more than 102,700 households facing an energy-related crisis situation since the inception of the fund.

"Twenty years ago, when there was a major move in Washington to eliminate the home energy services block grant program, the argument was that Wisconsin was not a cold-weather state - ketchup was a vegetable – and that there was no need for a survival tween staying safely in their safety net like the local energy assistance programs, "Bruer says. "There was also a big

grant initiated then by President thermia deaths, low administration costs and over \$400 million dollars nationally from leveraging efforts like KWW/CF the upcoming President's budget calls for elimination of this proven critical survival safety net for millions of victims of poverty" says Bruer.

"With government support being literally frozen in time since 1982 and the growsupport from Washington, now more than ever, the basic survival of Wisconsin's truly most needy, continues to depend upon the generosity brought forth by all sectors throughout Wisconsin" Bruer adds.

"Without question, over the decades the overwhelming response from utilities, their leadership, stockholders, and most importantly their customers with other Wisconsinites has made the difference behome, being homeless or forced needlessly into nursing homes. Not a day goes by when

GENEROSITY cont. pg. 4



A group of Veterans whose foursome on August 1, 2017 was generously sponsored by MIG Commercial Real Estate. From left: SGT Scott Walder, SGT Taylor Hewitt, SSG Angel Powell, SGT Mike Sentkowski.

The KWW/CF 16th Annual Charity **Golf at their New Premiere Location** at Geneva National Resort in Lake **Geneva a Huge Success!**

Sponsors, golfers, and volunteers come together for a great day of golf at the Geneva National Resort that helped raise \$277,469 that directly helped keep the heat and power on for 823 at risk households.

The annual Keep Wisconsin Warm/Cool Funds Golf Classic & Silent Auction at the Geneva National Golf Club on Tuesday, Aug. 1, was a huge success this or participating in our event. year.

The annual event. with the unique matching funds netted \$277,469. Along with the amazing financial success and the great time had by many, the on increasing the public awareness of the mounting struggles of Wisconsin's most vulnerable, ceived from our long standing struggling to survive the bitter cold and blistering heat.

Tim Bruer, Executive Director and Founder of KWW/ CF states "to make a major

change in location or framework of such a successful event did not come easy for all those involved in planning Obviously, there was so much riding on making any changes. Literally, the survival of veterans, seniors, and young at risk families' lifeline was dependent on it," he said. "In spite of our event had a tremendous impact fears, we went forward because of the tremendous amount of supportive feedback we reevent participation. Without question that historical and new support generated by the change and expansion of our

Golf cont. pg. 8

Heat for Heroes Campaign Continues to Help Veterans Facing Life Threatening Energy Related Crisis Situations

Heat for Heroes staff and supporters work together to avert homelessness and keep Veterans safe during Wisconsin's bitter cold winters and blistering hot summers

The Heat for Heroes Campaign, with support of the Wisconsin Home Energy Plus, Utilities, their customers and a cross section of Wisconsinites, helps veterans to alleviate life-threatening energy related emergencies through the use of coming from vets in need or a energy assistance grants/services. Whether a veteran is fac- campaign year ending in Seping a no heat, life-threatening emergency (out of fuel, disconnection of services, broken furnace) or just has fallen behind on paying their utility bills, the Heat for Heroes Campaign has been able to help.

"It's all about helping our veterans survive. We've just completed our third full season at Heat for Heroes and we are beginning our fourth,"

says Noel Ayala, a caseworker for Heat for Heroes in Madison. "While in the beginning, just about every case was a referral from a hospital, clinic, or vets organization, today predominantly the majority of calls are fellow vet concerned. This past tember, we saw unprecedented increases throughout Wisconsin from calls for vets homeless, facing homelessness, or without heat or power".

Ayala says that his Heat for Heroes caseload was incredible this past season. "We experienced an increase of over homelessness or those who are 30% from the previous year in 2016. It was much greater than anyone ever imagined" he

added.

"While it was originally imagined that our unique public, private and utility support would be able to keep pace with able to provide limited funding the growing demand, the success and effectiveness of the Keep Wisconsin Warm/Cool Fund and Heat for Heroes outreach and collaboration with others has resulted in requests for crisis related assistance, not expected for a couple more years. One of the greatest gaps in services or assistance available was found to be financial assistance to bridge the unmet need of those veterans facing actually living on the streets". Ayala adds.

generosity of Wisconsinites. Heat for Heroes in collaboration with other government and private veteran organizations were necessary to impact on this growing crisis area. Additionally, those veterans surviving on incomes far less than the federal poverty level, who are also paying as much as 60% of their income toward energy or housing costs were able to receive supplemental funds from Heat for Heroes/KWW/CF and other charitable energy funds" Ayala states. "Through the KWW/CF and Heat for Heroes, resources were mobilized seamlessly to significantly lessen the cost burden of vets experiencing an HEAT FOR HEROES cont. pg. 10

"As a direct result of the

Chalmers Jewelers Owners Scott and Ruth Give Back to the Community by Supporting KWW/CF

Local Middleton, WI business owners make a difference for households in need by supporting the Keep Wisconsin Warm/Cool Fund Charity Golf Classic and Silent Auction each year.

Scott Chalmers knows the jewelry business. In fact, he has been perfecting his craft success over the years, since 1979. Nowadays, you mention the name Chalmers, and people in the Madison area see it as synonymous with the highest quality diamond and gemstone jewelry sold by knowledgeable, service-oriented staff. The Chalmers store, located on special. University Avenue in Middleton, Wisconsin opened in 1992, and represented many years of working together with wife Ruth piece from start to finish right to grow their business.

"Many people don't remember this, but this store used to be an old Country Kitchen. Ruth and I gutted the restaurant to open this store," Scott remembers. "Before that, we had been located in a store front just up the road from here. The six step custom jewelry We just kept growing and we didn't fit there anymore."

Hard work and perseverance brought the couple eventually doubling their business in just one year. Now, Chalmers employs around 20 staff members, including five full-time custom jewelers. The custom experience at Chalmers is one of the factors that makes the store so distinctive and

"We create truly unique and individual pieces for people here. We manufacture every here in our store," Chalmers says. "We care about every step of the process. " Customers are sometimes intimidated by the process, but employees at Chalmers work together to make jewelry buyers munity to donate to various feel comfortable and welcome. process, starting with "Dream and Design" and ending with



KWW/CF longtime supporters Scott and Ruth Chalmers standing in their store, Chalmers Jewelers, in front of their Custom Jewelry Design Studio.

"Oohs and Aahs" takes only approximately three weeks, and it is what makes customers come back again and again.

With their success, came many requests from the comcauses. Ruth remembers "Everybody wanted us to donate. There are many caring people in this community, and many

great causes."

Asked why they continue to support the Keep Wisconsin Warm/Cool Fund/Heat for Heroes Campaign, the couple both agreed that they like to donate to organizations that are helping members of their own community.

"We like donating to KWW because it stays local, CHALMERS cont. pg. 5

4th Year of Americana Music Festival Raises Funds and Awareness for KWW/CF

Flannel Fest held at the High Noon Saloon featured bands that played November 4, 2017 to again raise money to help those most in need in Wisconsin.

we are playing."

The annual Flannel Fest, a celebration of the local and national Americana music scene that raises money for Keep Wisconsin Warm/Cool Fund, expanded this fall. Now in its 4th year, Flannel Fest most talented and decorated has become an annual celebration of local, regional and national Americana music in Madison. New in 2017, the festi- "Cheesehead" special headval was expanded to Appleton, as well. Flannel Fest North was held at Gibson Music Hall on Friday, November 3 in partnership with Mile of Music Produc- pearing at both locations were tions. Flannel Fest South was held at the High Noon Saloon on Saturday, November 4.

"Our expansion to Appleton is very exciting," says Flannel Fest organizer and cofounder Beth Kille. "[Flannel Fest organizer and co-founder] Eric Kjeiland and I have played up at Mile of Music in Appleton and that event brings tons of artists and there's so much support for local-level original music in the Appleton area. By expanding up there, it also helps us bring more awareness Kille says. to the cause and more money to the cause. It's a natural progression of the event to bring it to a city that has such a passion for the type of music that

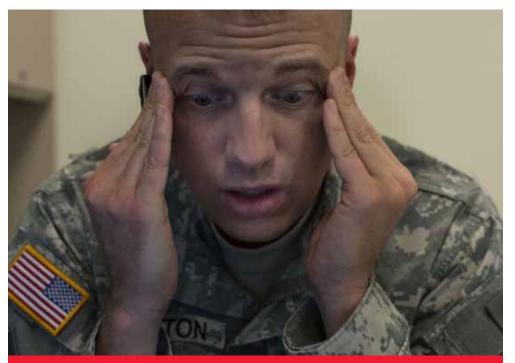
At Flannel Fest, people are encouraged to wear their favorite flannel attire and to join in the fall-inspired party with some of Wisconsin's Wisco-Americana artists. The evening ends with a bang as we welcome our honorary liner Lillie Mae, who's latest album was produced by megaproducer Jack White of The White Stripes. Other artists ap-The Mascot Theory, Beth Kille Band, Lost Lakes, and Queen Hilma (featuring Andi and Alex of The Voice fame). Weep and Willow (Miles Nielsen and Kelly Steward) opened up the Madison fest and Christopher Gold opened up the Appleton fest. "Flannel Fest is a festival that brings musicians together both local and regional. It's a good excuse to get together and wear flannel and listen to great music at the start of winter and also to raise money for a great cause,"

Keep Wisconsin Warm/ Cool Fund is the non-profit benefactor of Flannel Fest. **Proceeds from Flannel Fest will**

MUSIC FESTIVAL cont. pg. 4



KWW/CF set up a table at Flannel Fest, November 4, 2017 at the High Noon Saloon to raise money for those most in need facing high energy bills with limited incomes.



FACT: Due to the downturn of the economy and record unemployment, more and more of Wisconsin's elderly, disabled, and working families with young children, applied to keep their heat and power on.

FACT: The record breaking heat wave this summer caused an unprecedented need this year.

ACT: Because of their limited incomes and skyrocketing increases in energy costs, these households are paying 40-60% of their monthly income towards keeping their heat and power on.

FACT: For your neighbors, family, and friends, heating, a basic necessity, has become an UNAFFORDABLE LUXURY.

FACT: Through no fault of their own, many of these households are forced to make the choice between eating and heating, or to neglect their other basic survival needs in order to stay safely in their homes.

FACT WITH YOUR GENEROSITY AND SUPPORT, YOU CAN MAKE A DIFFERENCE FOR THOSE MOST VULNERABLE, AND KEEP THE HEAT AND POWER ON DURING THIS WINTER'S BITTER COLD!



GENEROSITY continued from cover

the generosity of others doesn't greatest growth in unmet needs impact on those victims of pov- identified, has been with vetererty in crisis with no other place ans, and the elderly living well to turn."

"Along with providing financial assistance, a major focus is reaching out to those with the highest risks and providing the additional services necessary that result in the long term economic stability of those served", Bruer says "the

below the poverty level. For them, heat and power, a basic necessity has clearly become an unaffordable luxury. Fortunately, the KWW/CF with the generosity of others has provid- nization and I love the grassed them with their only survival roots feel that they have and safetv net".

MUSIC FESTIVAL cont. from page 3

the heat and power on for thousands of elderly, people with disabilities, veterans and working families with young children to see that we're giving that in crisis.

"Keep Wisconsin Warm/Cool Fund is such a wonderful orga-

once again go towards keeping how they really help people who need that support the most - veterans and the elderly and people with disabilities. It's nice kind of support to people and it's fun to be a part of it while doing something that I love making music."





KWW/CF Staff from left Stephanie Lipke and Kathrvn Anderson. at the 4th Annual Flannel Fest held at the High Noon Saloon in Madison, WI.

KWW/CF Golf Campaign Committee Works Tirelessly to Keep the Heat and Power on for Those Most in Need Each August

Local business and non-profit leaders work together to plan the Annual KWW/CF Charity Golf Classic that has been held the first Tuesday in August for the past 16 years.

Wayne Harris has been the co-chairman of the Keep Wisconsin Warm Fund's Golf Classic & Silent Auction for 13 years of the event's 17 years of existence. It's one of his favorite events. "It's something I really love to do. I'll be back again great this year. We were at a next year, for sure," Harris says. "It's a lot of fun and it's a great cause. The people on the committee are just great. They all dig in and help out. There isn't anybody on the Golf Campaign Committee that doesn't provide something that is helping us out."

The Keep Wisconsin Warm/Cool Fund hosts numerous event throughout the state of Wisconsin to raise awareness and further support Wisconsinites in need of emergency energy-related assistance. Perhaps its most popular event from the Golf Committee and is the annual Keep Wisconsin Warm/Cool Funds Golf Classic & Silent Auction which this year Traditionally, the annual Keep was held for the first time at the Wisconsin Warm/Cool Funds 4

Geneva National Golf Club on Tuesday, Aug. 7. It was organized by a committee of 12-15 volunteers, Harris says, who make up the Golf Campaign Committee.

"The Golf Classic went new venue out in Lake Geneva and it was just beautiful. Gorgeous day. I think everybody had a really good time," says Harris, president of 6AM Marketina.

"Oh, yes. The Golf Outing was very successful. I think the new venue was a great idea," adds Mary Grunow, of the First Weber Group Foundation and co-chair of the annual Keep Wisconsin Warm Fund's Golf **Classic & Silent Auction. "I** think that you will be seeing a lot of positive things coming the Golf Outing in the coming years."



Wayne Harris (on right) pictured here with Phil Woodman, registering at the 16th Annual Charity Golf Classic held for the first time in Lake Geneva, WI.

Golf Classic & Silent Auction was held every year at the beautiful House on the Rock **Resort in Spring Green, Wis**consin.

"I think people really liked our new golfing venue this year. The course was in such great shape and [Energy Services Inc. President] Tim [Bruer's] staff did such a great job checking everybody in,"

Harris said. "Everybody got their goodie bag, which is a lot of fun. People weren't noticing too much difference from our prior golf outings - maybe the drive was a little longer to Lake Geneva. One or two people mentioned that to me. But the majority of feedback I got was very positive. They loved the course.

CHALMERS cont. from pg. 2

and helps people here," Ruth replies. "We always look for causes that stay in Wisconsin, and especially those that help people where we live and work."

supporting the Keep Wisconsin households in need keep their Warm/Cool Fund Annual Charity heat and power on during Golf Outing and Silent Auction for many years. In years past, they have traveled with friends and family to golf at the House on the Rock Resort in Spring Green, Wisconsin. This past year, KWW moved their golf outing to Lake Geneva, holding such as Chalmers, there would the 300 plus person event at the be many families that would Geneva National Golf Club. The face the cold alone. move was seen as a huge plus for Chalmers.

"We really liked the new location. It was a great place to hold the golf event, and we were glad to see that so many people came again this year," Ruth said. "What I find at this event is that the staff is very

personable and outgoing, and they really want people to feel comfortable and welcome. It is why we keep coming back year after year."

Proceeds from the golf Scott and Ruth have been event help many Wisconsin Wisconsin's bitter cold winter and blistering hot summers. Longtime donors like Chalmers are the reason that the event has been such a success for 16 years. Without the support of community business leaders,

> Scott and Ruth are busy this fall preparing for the opening of their second location in Madison, on the corner of East Washington Ave and Blair. The nual Keep Wisconsin Warm/ second location will bring another area where the discerning jewelry customers in Madison can take part in the custom



The Chalmers Jewelers store in Middleton, WI. Customers are treated to a "custom jewelry" experience when they enter the store on University Avenue.

jewelry experience. Even with the added time a second store will demand, both are excited to take part in the 17th An-Cool Fund Charity Golf Classic and Silent Auction that will be held on August 7, 2018 again at **Geneva National Resort in Lake**

Geneva, WI.

"We are glad to help those in need in our community," Ruth and Scott agree. "We look forward to being a part of the golf outing again."

Compassionate Quilters Use Their Passion and Skill to Warm Hearts in Adams County Wisconsin Quilters of all ages meet every Tuesday to create beautiful quilts that are given to households in need, including energy assistant recipients in Adams County.

In Adams County, there is a group of guilters that think about what it means to be cold in Winter. Joann of the Adams County Community Quilters, has been happy to share her passion and skill as a quilter to in each other's homes, but as help those most in need in her community.

"Getting together to sew a quilt for someone else, who really needs it just makes you feel good," says Joann . "Mostly we make lap robes and baby quilts, and people are really excited to get them."

The Adams County Community Quilters is a group of twelve to fifteen mostly retired quilters who meet at the Adams **UW-Community Center in Ad**ams, Wisconsin to work togeth- quilts often share with others, er to create handmade guilts to give away through various local want to help out give fabric and charities. The guilters meet once a week, and sew between

120 and 130 quilt a year. The group has been meeting for more than 20 years. and has created and donated thousands of quilts over the years.

"We started out meeting the group grew, we realized we had to move to the Community Center," Joann recalls. "We didn't want to stop what we were doing because we ran out of space!"

Fabric and supplies for the guilts are donated to the **Community Quilters by people** from the area. Some fabric comes from the members them- explains where the guilts were selves, but much of it comes from word of mouth donations. Grateful recipients of the with our best wishes that it and community members who thread needed for the quilts. Each quilt is given a tag that



An example of one of the beautiful quilts made by the members of the Adams County Community Quilters from fabric donated by caring people from the community.

made and states at the bottom "Your new guilt is sent to you will warm your body and your heart!"

No matter the skill level, vou are welcome to meet and help with the quilts. "Some

members are expert ironers," laughs Joann.

The Community Quilters have been distributing their quilts through various non-profits for many years. One of these non-profits is Energy Services for Adams County. Jennifer

Television Advertisements Help KWW/CF and Heat for Heroes Campaign Raise Awareness and Support

Sara Investments, the trade unions and others work together to use television advertisements that help make a difference for those most in need.

lenges that organizations have, CF is also committed to provid- ond commercial spot that does particularly in those reaching out to the most vulnerable, is that our pride barrier is big," says Energy Services Executive ment and budget counseling. Director Tim Bruer. "For them. heat which is a basic necessity, has become an unaffordable luxury. When you look at housing responsibility, 40-70 percent Television advertisements for of these same households find themselves in a situation where Fund help a great deal with rais- committed to expanding its efthey've neglected basic survival ing all of that money for those needs or they are forced prematurely into nursing homes or young families to crisis shelters."

The Keep Wisconsin Warm/Cool Fund relies upon the generosity of the general population of Wisconsin to raise money to help the most vulnerable amongst us. Besides providing immediate

ing long-term solutions that can a pretty effective job to reachlead to self-sufficiency, such as ing out not only to Wisconsin-During 2014 KWW/CF allocated over \$1.3 million to help over 3,455 Wisconsin households keep their heat and power on. Keep Wisconsin Warm/Cool who are hit the hardest.

"The greatest number of households with unmet needs have been recognized as veterans- heroes who have often faced the bitter cold or the threat of being homeless alone. With pride being such a major factor, we worked very closely with 6 AM [Marketing] and a number of veterans throughout sion stations themselves has

"One of the biggest chal- relief from energy crises, KWW/ Wisconsin to produce a 30-sec- been tremendous," Bruer says. weatherization, furnace replace- ites but also to veterans," Bruer tive in raising awareness and says.

> Wisconsin alone has 62,000 veterans who, on a regular basis have to choose between eating and heating. During this difficult time, now more than ever, KWW/CF is forts to raise public awareness of the energy crises that are being faced by thousands of Wisconsinites through the use of a television campaign.

"There's absolutely no question that the support that we've received from Sarah Investments, the Pipefitters, the training through their incredible plumbers and more individual sponsors along with the televi-

"These television ads - that are on at all times of the day - have been very successful and effecmobilizing Wisconsinites who are contributing to a hero in crisis. They've been instrumental in bringing veterans in need forward, too."

The TV campaigns have been focusing on the Fourth of July, Memorial Day, and Veteran's Day. "We're hoping that we will continue to secure sponsorships and support, especially among the trades," Bruer says. "They have been at the foremost of progressive action and have supported our veterans including with employment and apprenticeship programs."



Eric Peterson's Flying High in Wisconsin Once Again to Help Veterans in Need Keep the Heat and Power On Peterson with his copilot lends a hand keeping Veterans warm in winter and cool in summer by participating in the 3rd Annual Charity Golf Ball Drop

Warm/Cool Funds Annual Golf a chance to win the big prize **Classic & Silent Auction was** in Lake Geneva this year. It was a big change for a lot of the Or was it even a big change? golfers who were used to the event being held every year at the beautiful House on the Rock Peterson. "We go where they Resort.

It was also a big change for pilot Eric Peterson of Fly High Helicopters whose job it is to 50/50 raffle to raise money for

The 16th Keep Wisconsin veterans. Golfers buy balls for Classic and Silent Auction. that is split with the Heat for held the first Tuesday in August Heroes fund and a ton of money and then they put their name aets raised.

"Not too much of an adjustment. Not too bad," laughs are."

This is the fourth year in a row that Peterson, a professional FAA Certified Commercial Rodrop balls out of the sky for the torcraft pilot, did the helicopter ball drop at the Annual Golf

"Everybody at the golf outing buys a ball for a certain price and number on. We take them up in the sky and drop them and the winner gets half the pot," Peterson says. "And the other half of the pot goes to Heat for Heroes. I remember last year, the guy that won donated it right back to KWW/CF.

"We actually strap on the outside and stand on the skid now when I'm doing my drop,"

Peterson adds. "So we're a lot more accurate that way." The money raised at the ball drop is a big help to our veterans. To date, Wisconsin houses over 413,000 veterans; of which, over 58,000 of those veterans have returned home with service related physical and mental disabilities. Unfortunately, thousands of these disabled veterans wait through the backlog for several months or even years to receive their much needed, and well deserved FLYING HIGH cont. pg. 10

CAMPAIGN COMMITTEE cont. from pg. 4

"I'll be honest with you, there wasn't even that much difference in the drive," Harris adds, smiling. "I know when I went home after the event, it wasn't that much longer than coming back from Spring Green."

The event itself is a great networking day for a great cause. "I believe there were 53 foursomes of golfers at this year's Keep Wisconsin Warm/Cool Funds Annual Golf Classic," said Harris. The players hit the links to play a scramble-style golf tournament where there were team prizes and individual ally make a bigger difference," prizes for separate contests like Grunow says. longest drive and longest putt along with fun stuff throughout Golf Campaign Committee for the course and opportunities for people to win things while they were golfing. What's Harris's favorite part of

the Golf Outing?

"I love the networking that takes place at an event like this committee and how we're aland I really love the silent auction - lots of great items being auctioned off," Harris says. "I'm thought processes and new always going through and finding something unique that I can having fresh blood in the group purchase. There are always some treasures involved with the silent auction.

"I love the actual golfing at the event although I'm a crappy

golfer," Harris adds, laughing. "I love the companionship and the camaraderie and golfing with good friends. In fact, my friend Phil Woodman missed a hole in one by six inches. That was really cool."

What's Grunow's favorite part of the Golf Outing?

"My favorite part is when we end up with lots of good bids on our silent auction and we sell a lot, we have a lot of great deals for people and, the bottome line, we raise a lot of money for the Keep Wisconsin Warm Fund so we can re-

Grunow has been on the five years now and she enjoys helping to coordinate the annu- consin with energy assistance al golf outing, reaching out for donations and recruiting new members to the board.

"I love being part of the ways changing and getting new members and having new technology that comes from all the time," Grunow says. "We actually just gained a few new members because they loved the [Lake Geneva Golf] venue so much and felt it was such



Campaign Committee Co-Chair Mary Grunow at the Putting Contest during the 15th Annual Charity Golf Classic and Silent Auction that was held in Spring Green.

a well-run organization. Three people wanted to join our team to help us create an even bigger event next year."

The event is already pretty big and is one of the main reaons Keep Wisconsin Warm/Cool Fund has been able to raise money for some of the most vulnerable households in Wisgrants.

"I love working for Keep Wisconsin Warm Fund and I am so happy that we are able to help our veterans more. My daughter, my son-in-law, and my father are all military [people.] Just knowing that they are able to help veterans stay off the street and get an actual good. heated home just makes it so much better to know that we are raising money to help a lot of very needy people," Grunow says.

"I love that the Annual Golf Outing and the Keep Wisconsin Warm Fund helps people in need. I grew up in Chicago and can remember every winter we had stories about people who froze to death," Harris says. "We just don't see that here in Wisconsin because there is this safety net that all of us here in Wisconsin provide. So many people donate to KWW/ CF whether its through the golf outing or direct mail from their utility. The utilities get involved, the state gets involved. It's a team effort to make sure that we don't have people who are freezing or can't get air conditioning. I love it. I think it's great."

For more information about KWW/CF Annual Golf Classic, please contact Kathryn Anderson at (608) 333-0809 or kanderson@esiwi.com.

QUILTERS cont. from page 5

Price works for Energy Services families in our own as an Eligibility Intake Specialist, and helps distribute the quilts in the Adams office.

"The quilts are for any client who is in need. There are many elderly households, or Veterans who are in need and really need the blankets we our Wisconsin veterans, give out," Jennifer said. "The clients we see are very appreciative of the work that the Community Quilters put into the Many of the guilters in the blankets."

One of the things that Joann likes about giving the quilts to Energy Services, Inc./ Keep Wisconsin Warm/Cool Fund/Heat for Heroes is that the "If we can do a little something their local community. "We like to know that they are helping

neighborhoods," Joann says, "everyone in our group just wants to help."

Keep Wisconsin Warm/ **Cool Fund and Heat for Heroes** is a personal cause for many people. Literally thousands of seniors and families are forced to choose between eating or heating each and every day. group know of families in need, or have Veterans in their families

Joann does not plan to stop with the quilting any time soon. quilts are going to help those in to help, it is worth it. We love to share our guilting with the community."

Two more examples of the quilts made by the Adams County Community Quilters. Most of the guilts made are lap and baby guilts.



GOLF cont. from cover

events venue resulted in raising the bar beyond most of our expectations. We believe, along with the tireless dedication and to choose Geneva National for commitment of our organizers and participants, that the personal interest in our event's mission by literally everyone at Geneva National was key to all of the high remarks and achieved success" he adds.

"When we first met with Keep Wisconsin Warm Fund, they were looking for other ven- a little bit of an adaption going ues to expand upon their success of their highly successful annual charity golf outing," says Kerry Brahm, the group sales manager for Geneva

National Resort. "I'm a veteran myself, so I was more than honored and thankful for them their fundraiser. The Golf Classic went very well".

Traditionally, the annual Keep Wisconsin Warm/Cool Fund's Golf Classic & Silent Auction was held every year at the beautiful House on the Rock **Resort in Spring Green, Wis**consin. The golfers had to make to the Geneva National Resort.

"After being at a certain venue for so many years, there's always a little angst making a switch," Brahm says. GOLF cont. pg. 9

Keep the HEAT and POWER on for those most in need in your community! For questions, please contact KWW/CF at: 1-800-891-WARM (9276) or visit our website at

www.kwwf.org

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To ensure proper acknowledgement of your tax-deductible gift, please return this form with your donation.

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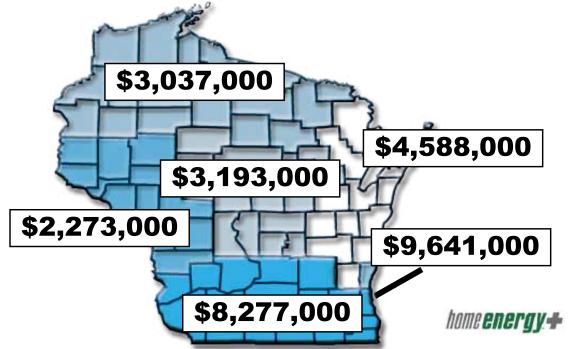
You may also visit our website to make a secure online contribution at: www.kwwf.org

Send your contribution to: **The Keep Wisconsin** Warm/Cool Fund **P.O. Box 68** Madison, WI 53701



KWW/CF Serving Record Numbers of **Those Most Vulnerable Throughout WI**

As a result of the generosity of Wisconsinites, more than \$31 million has been provided to more than 104,800 households facing an energy-related crisis situation since the inception of the fund!



The Keep Wisconsin Warm/Cool Fund is a not-for-profit organization recognized as tax-exempt under Internal Revenue Code section 501(c)(3). All contributions to the KWW/CF are tax-deductible. Keep Wisconsin Warm/Cool Fund-Energy Services Tax Exempt #ES24839 Federal ID #39-1443614 KWW/CF is supported in part by the State of Wisconsin, Division of Energy, Housing and Community Resources.

GOLF cont. from cover

"But we wanted to give them a level of assurance that we are here to take care of you and we want this fundraiser to be successful for you and we definitely want to - moving forward - help Keep Wisconsin Warm Fund to grow this event." Carved out of the rolling country side, all of Geneva National's Wisconsin golf courses take full advantage of the natural surroundings. Geneva National Golf Club features 54 holes of Legendary Golf designed by the masters, Arnold Palmer, Gary Player and Lee Trevino. Geneva National offers the chance to experience three of the best golf courses in Wisconsin at one club

"All three courses have a little bit something different to offer - the most popular course is the Plaver Course. It is verv scenic with the water and the rolling hills," says Brahm. "The Palmer Course is definitely our most challenging course and that's because the greens are very quick. The Trevino Course has a lot of longer holes versus



Golf carts lined up for the 53 foursomes that registered for the 16th Annual KWW/CF Charity Golf Classic held for the first time in Lake Geneva, WI.

the other two courses and can be more challenging for some players. All three courses are very different and very challenging in their own ways.

"All in all, we got a lot of positive feedback to the Golf Outing and that has made us re-liked being involved. ally happy," Brahm says. At the KWW/CF Funds 16th Annual Golf Classic & Silent Auction, 53 foursomes of golfers hit the links to play a scramblestyle golf tournament. There were team prizes and individual Alaska ... this happens in our prizes for separate contests like very own state, right in our own longest drive and longest putt along with fun stuff throughout much a need for it and the

the course and opportunities for people to win things while they were golfing. It was a new experience for Brahm and the people at Ge-

neva National Resort to host the Golf Classic, and they really

"It's a very good thing what KWW/CF does the way that they support veterans and their families. It's real," Brahm says. "This doesn't just happen in California or Arizona or communities, and there is very GOLF cont. pg. 14

KWW/CF Campaign Committee

Timothy Bruer Founder and **Executive Director** KWW/CF-Energy Services

Wayne Harris **Co-Chair** 6AM Marketing **Mary Grunow Co-Chair** First Weber Foundation

Tom Bertz Alliant Energy **Jonathan Bogatay** North Central Group **Brian Brugger** WPS Insurance Corporation **Chris Carper** Wisconsin Public Service Kathgodeinets Madison Gas and Electric Company **Bryan Kleinmaier** Stafford and Rosenbaum,LLP **Greg Levesque** American Transmission Company, LLC **Shelly Liston** MK Accounting & Tax **Randy Manning Community Volunteer Michael Mueller** We Energies **Eric Peterson** Fly High Wisconsin **Ron Phelps** The Phelps Group at Morgan Stanley **Trent Sveom** Park Bank **Catherine Wittenwyler**



Capitol Bank

HEAT FOR HEROES cont. from pg. 2

emergency situation. We are particularly proud that we have a 97% success rate of those participating in Heat for Heroes case management or payment plans over the past two years. None of this would have been possible, but for the outpouring who are even more at risk" of support for neighbors and heroes in need".

"While we've come a long ways in such a short period of time, in reality we are just scratching the surface with the number of veterans with special crisis. In most cases that reneeds with high medical/mental ally makes a difference whether health issues", he said. Over the past year, we have been ac- homes or are forced to live on tively participating throughout the state in a large number of events associated directly with veterans, service providers, hospitals, clinics, and others. These opportunities along with our sponsored veteran awareness campaigns have and will

continue to play a major role in removing those artificial barriers that have placed so many heroes at risk. Hopefully, during the next year we will be able to make even greater strides forward in reaching out to those Ayala says.

"We just wish our donors could see firsthand the tremendous impact their support has made on the lives of a hero in or not they stay safely in their the streets homeless". Noel concludes.



FLYING HIGH cont. from pg. 7

Federal disability benefits. Heat Wisconsin gives to our veterfor Heroes comes to the rescue ans. in those situations.

terson says. "They have given us sacrifices beyond people's imaginations. They come back with some of these disabilities - both mental and physical. You think about somebody giving their life and limbs for our country – or giving their minds for our country. That, to me, is the ultimate sacrifice by our veterans and I really appreciate to see things from the sky. All that. Whatever they need, we should be there for them.

Peterson's father was in the military and he, himself, has having a veteran's day on Nov. always been a strong supporter 11 where all veterans fly free of the military and its veterans, so this is an event that he loves. "Yeah, my dad was a Korean War vet. This is an event I'm always happy to do. I always have fun there and they always treat me well," he says. "It's a good group of guys at the golf outing. I know they are not all veterans that are playing, but it shows the support that

"I don't even know if "I love our veterans," Pe- some of the players even know how much that means to our veterans who need to have their houses heated and they can't do it because they might have some kind of disability or a veteran can't find a job," he adds. "Like I said, it means a lot to me."

> Peterson's Fly High Helicopter Tours are a fun way tours are narrated by the pilots to point out places of interest and best photo angles. "We're on any of our tours with a paid passenger," Peterson says, "and then we have chili and drinks after we get done riding. That's at the Baraboo/Dells Airport."



Heat for Heroes staffer Noel Ayala volunteering his time to blow up balloons at an Ice Cream social in the Wisconsin Dells this past September.



ABOVE: Eric Peterson, from Fly High Helicopter Tours getting ready to fly his helicopter over the Geneva National Golf Resort on August 7, 2017.

BELOW: Eric getting ready to drop the golf balls from the helicopter for the annual "ball drop" at the 16th Annual KWW/CF Charity Golf Classic.



Schmidt's Auto, Green Cab, and Schmidt's Towing **Continue to Support KWW/CF with Maintenance of Donated Ice Cream Truck and Vet Mobile**

Mike and John Schmidt continue their dedication to KWW/CF with their donated time and supplies to maintain the two popular vehicles they donated to the fund.

"With the growing demand on **Keep Wisconsin Warm Fund** to reach out to individual communities and respond to their event requests, we were very fortunate that Schmidt's Auto, Green Cab and Schmidt's Towing generously contributed and continued to support a 1937 Ice Cream Truck," says Energy Ser- been an incredible magnet for vices Inc. President Tim Bruer. Schmidt's Auto has continued to support Keep Wisconsin Warm/Cool Fund and Heat for Heroes with both the ice cream Fund," Bruer says. truck and the vet mobile van on the road for everybody to enjoy. generous contribution of a vet Both vehicles are enjoyed by the public and were featured in the Wo Za Wah Days parade in Wisconsin Dells on Sept. 16.

The ice cream truck has a 1937-1945 body that they set it on top of a 2007-2010 Chevy one-ton van, according to Mike Schmidt, co-owner of Schmidt's to them to respond to each Auto Incorporated, a leading

Dane County towing company. ing forth. The people at Schmidt's Auto replaced the floor boards and a Warm/Cool Fund and the Heat number of other improvements including wheels and tires and then trailered it to the Maaco Body Shop on Madison's east side.

"The ice cream truck has conversation and interaction with Wisconsinites and has mobilized financial support for Keep Wisconsin Warm/Cool

"They've also made a mobile that is being used for transporting and exposure for a number of our growing requests for vet activities," Bruer adds. "Hundreds of vets come forward with special needs and this is an opportunity for the various resources available and every veteran that is com-

The Keep Wisconsin for Heroes campaign unguestionably has been the principle organization and resource in which vets in need are coming initiatives."

The vehicles are similar to the Oscar Mayer Weinermobiles, Bruer says, and they have become quite popular with the trades and veterans events.

"There is a growing interest in opportunity for various festivals that Wisconsin is known for and there's no question that both vehicles are quite popular and are reflective of our growing brand," Bruer says. forward and interacting with our "We are thankful to the Schmidt family and their various businesses for securing, maintaining and preserving these vehicles."



ABOVE: Mike Schmidt stands with KWW/CF Founder and Executive **Director Timothy Bruer** in front of the Vet Mobile that Schmidt generously donated and continues to maintain for KWW/CF

BELOW: Cody and Jim Bratton from Vern's Auto Body Shop in Middleton, who donated their time and supplies to refurbish the outside of the Vet Mobile.



BELOW: From left, Jodie, John and Amanda Schmidt from Schmidt's Auto Inc. standing with the other side of the popular Vet Mobile.



Did you know.... **KWW/CF Quick Facts**

The Keep Wisconsin Warm/Cool Fund (KWW/CF), founded in 1996, is a statewide nonprofit charity that assists those most vulnerable households in need that cannot afford to survive Wisconsin's bitter cold or blistering heat.

104,800 households in crisis have been assisted by more than \$31 million. YOU are making a difference one dollar, one senior, one Veteran, and one family in crisis at a time.

NINETY CENTS OF EVERY DOLLAR CONTRIBUTED GOES DIRECTLY TOWARDS HELPING THOSE MOST IN NEED.

KWW/CF leverages resources through a unique state challenge to Wisconsinites that matches donations from private donors and businesses two to one.

KWW/CF partners with local county agencies that assist low-income households by arranging more affordable payment plans, offering budget counseling, and teaching ways to conserve energy.

Pipe Trades – Steamfitters Local 601 are Wisconsin's Unsung Heroes Making a Difference in the Lives of WI Veterans

Local Steamfitters, Pipefitters, and Plumbers Unions work together raising awareness through ad campaigns and more to help veterans in need.

"Without question our major unsung heroes really of the year have been the trades and, in particular, the Pipe Trades," says Tim Bruer, Energy Services Inc. - Keep Wiscon- reach efforts." sin Warm/Cool Fund Founder and Executive director. "Not only have they aggressively recruited veterans into the trades for employment, but they areas. "We actually have FOX have, with their membership. been a major player in providing a basic survival safety net for struggling veterans in crisis. mobilize public support for vets group of honorable folks. We've Trades Association does a Vet-With their many veterans they know firsthand the challenges of reaching out and removing artificial barriers that prohibit our heroes from receiving much by the membership of the pipeneeded help. Sadly, those most trades." vulnerable and in need are the least likely to come forward because of pride. Recognizing this historically the pipe trades with the generosity of their

membership have been in the forefront of a number of cutting out that we support what Tim edge initiatives to reach out to prevent life threatening crisis situations and effective out-

Spots have been running on Channel 3 here in Madison, stations in La Crosse, Wausau, Milwaukee, and Green Bay news on the other stations co-sponsoring our campaign to raise public awareness and in crisis," Bruer says. "Literally, during that week-to-ten-day these ads because we know campaign we have dominated prime time with ads supported

Bruer says that Keep Wisconsin Warm/Cool Fund has veterans and everybody else seen the doubling of calls for weeks at a time after the air of those marketing efforts.

"It's all about getting the word and Keep Wisconsin Warm Fund is doing and supporting our veterans - the people that protect our rights every day," says Steve Breitlow, business manager for the Plumbers Local tomer first with their funds and 75.

"Many have made the ultimate sacrifice for us so I think it's more than appropriate for us to express our appreciation and to give back to that been helping to fund a lot of how important they are. Hopefully, those commercial spots, to heighten awareness, are getting a lot more funding for Keep try. "That's a program we have Wisconsin Warm Fund to help who might need a hand up here ing to get veterans back into and there."

Breitlow estimates that

he's been working with Keep Wisconsin Warm/Cool Fund for about 15 years. "I just think that Tim and his whole group there does such a great job. Their heart is really in it," Breitlow says. "They put the custheir resources to take care of people. Their overhead is very low. They are a sincere, goodhearted bunch and they do a really good job at what they do."

The Wisconsin Pipe erans Piping where they go out and recruit and provide training to returning United States military veterans to try and get them in the pipe trades indusgoing through our international and our state organization trythe workforce," Breitlow says.

PIPE TRADES cont. pg. 14

Thank you for helping a Hero in Crisis!

The 30th Annual "Heats On" Event for Veterans in need.



Thank you to the Steamfitters Local 601 and the Madison Area Mechanical and Sheet Metal Contractors Association, for keeping Veterans safely in their homes. Together, they worked to inspect tune, and service 97 aging furnaces that were found to be operating dangerously in need of repairs or replacement of furnaces that were bleeding carbon monoxide. Special appreciation to General Heating and Air Conditioning, H&H Industries and Temperature systems for going the extra mile by installing or contributing three new heating units for Veterans in crisis.

2017 HEATS ON Participating Contractors, Supply Houses and Collaborating Organizations

Contractors:

Air Temperature Services Grunau Co All Comfort Services **Bassett Mechanical** Butters-Fetting Co. Commercial Air General Heating & AC

H&H Industries Honeywell Ideal Mechanical Illingworth-Kilgust Mech. J.M. Brennan

Total Mechanical Trane Zien

Supply Houses:

Design Air First Supply Gustave A. Larson Industrial Controls Johnstone Supply Temperature Systems

Collaborating Organizations

Dane Co. Veterans Affairs Office Veterans Health Administration US Deparment of Veterans Affairs ESI/Heat for Heroes

Heat for Heroes/KWW/CF Partnership with Veterans Service Offices Across WI Keeps the Heat and Power on for Struggling Veterans in Need

Heat for Heroes staff members work directly with County VSO's to identify and help Veterans in need, where pride is often a barrier to seeking much needed assistance.

Today, there are over 62,000 disabled veterans in Wisconsin, many waiting over 125 days after duty to receive federal disability benefits and who have to choose between food and heat. Wisconsin is home to over 413.000 Veterans and thousands of them fall below the federal and state poverty line.

It's through great communication, collaboration and partnership that Heat for Heroes works with numerous Veterans Services Offices (VSOs) throughout the state to get these many veterans the impor- never heard a story of them tant help that they need.

"I'm very happy with the Heat for Heroes program. I think Noel [Ayala, a caseworker for they're doing a pretty good job and they are expanding their program to help veterans in other area for utility calls and things of that sort," says Keno- adds. sha Veterans Services Officer Ali Nelson.

"They are doing a lot of work behind the scenes. Heat for Heroes is one of those resources that I reach out to for veterans who are in financial need and we don't have money to help them," Nelson adds. "We check with Heat for Heroes and I've always been a big believer in Heat for Heroes. Here in Kenosha County, we think that Heat for Heroes are doing a an invitation from the VSOs five-star job taking care of our veterans!"

Wisconsin County Veterans Service Officers are whom veterans contact to find out if they or their family are gualified for local, state and federal veterans' benefits. CVSOs work with roes program with open arms. the United States Department of We have been able to establish Veterans Affairs, the Wisconsin a great working relationship Department of Veterans Affairs and other Veterans Service Organizations to make sure that day, it's all about the veterans. veterans get all the veteran

benefits they are eligible for.

"Heat for Heroes has helped us so much. They've done a lot. And it's not even just for heat. They've helped with rent [for] veterans. I can't tell you how many people we have referred to Heat for Heroes," says Charles Weaver of the Monroe County Veterans Service Office. "I mean, we get \$5,000 to help needy veterans, but if we have somebody who comes in here with a \$1,000 or \$1.500 bill, that money goes quick! The nice thing about Heat for Heroes is that I've NOT helping somebody.

"One way or another, Heat for Heroes in Madisonl. that guy goes above and bevond to try and help people from what I've seen," Weaver

Ayala has a great relationship with all of the VSOs throughout the state. "We've been doing a lot of networking as we communicate with the central agency and everything with the veteran should start at the VSO office," Ayala says. "We have been able to establish good communication with them."

In fact, Ayala received this past September and spoke at their fall state conference in Oshkosh. "It was very well received. It was all of the VSOs around the state and office personell," Ayala says. "They have really received the Heat for Hewith them. We're joining forces with them and at the end of the

that some VSOs in smaller counties have limited funds so a program like Heat for Heroes we not only work with them on the energy side but also the housing side," he adds. "That has been a great asset to the VSOs because they know that if tal health issue." they can put a little bit of funding towards something, we can for Heroes, 90 cents of every put extra funding in and stop evictions, get homeless veterans into apartments, and other things. Our connection to the VSOs around the state really help us help our veterans."

Veterans took the oath swearing to protect our country and our values. Yet, for too many veterans—especially those with service-related disabilities—coming home means facing an uncertain future. To further compound the growing energy plight faced by thousands of Wisconsin veterans, particularly those with service related disabilities, the soaring increases in energy costs in recent years have also resulted in electric, and heating," he says. those veterans with limited indifferent agencies. They are the comes facing a life threatening energy-related crisis situation. At no fault of their own, these American heroes are struggling need Heat for Heroes to assist, with the daily challenge of paying for basic necessities such as food and medication, while fighting to pay for escalating costs of heating their homes. That's where Heat for Heroes comes in.

Weaver says that he sees between 5 or 6 people a day for his caseload. "It's not [as much as] Dane County, but it's significant," he says. "Especially when we have veterans dealing with mental health issues, Heat for Heroes helps. I don't care what anybody says, if you feel like you can't provide for your family and you can't help them "We have to keep in mind with that ... that's a key thing for

these guys.

"And gals ... because it's not just men; it's women who use this, too," he adds. "And when you think that you can't provide for your family or keep them warm, that creates a men-

When you donate to Heat dollar goes to veterans in need. "In all honesty, Heat for Heroes is a wonderful program," Weaver says. "We really need it in this area, especially, Whenever, you call Noel and them you know that THAT day, you are getting an answer and somebody is trying to help."

Adam Flood, Veterans Service Office for La Crosse, savs they don't see as much need for Heat for Heroes assistance as other counties, but he is still very thankful for their existence. "We have our own commission here and the county puts forth about \$20,000 to help veterans with housing,

"Our numbers are probably smaller than other counties in the assistance we need, but I will admit that whenever I've I've had no glitches. They were able to immediately step up and assist the veterans who are in need."

Flood says that his commission does not assist with the security deposits for veterans. "So, we get a lot of homeless veterans who are trying to be housed and what we do is work in partnership with Heat for Heroes and they can pay for the security deposit and our commission pays for the first month's rent," Flood says. "You have a veteran that's able to walk out much better off than

VSO's cont. from pg. 13 GOLF cont. from pg. 9

where they were. We're able to get veterans off the street. It's really been great. Heat for which is very beneficial compared to other bureaucratic aspects you have to deal with." "Heat for Heroes is one of the faster-acting agencies that I've seen, which is great," Flood adds. "It's not like these other programs where veterans have to jump through all of these hoops to get assistance. So we really appreciate that."



support.

"Especially for people who have served their country Heroes is very quick to respond like myself. It's one of the most honorable things any person can do and when you serve your country like that I think it's nice when your fellow citizens and organizations like KWW/CF show that they care about you with their support and thank you for your service." Brahm says that they are trying to grow the support for KWW/ CF in Walworth County and that part of the state. "I think that this Golf Outing will help with that," Brahm says. "The first Golf Outing here was a success and we are definitely looking forward to future years. We can't wait for the 2018 event. We are already talking about it."

PIPE TRADES cont. from pg. 12

"They can have good lifelong careers once they finish their service to our country. That's another link between Keep Wisconsin Warm Fund and the Wisconsin pipe trades, plumbers union, and steamfitters."

The Steamfitters started the Heats On Program about 30 years ago with the idea that once a year the guys would volunteer their time on a Saturday in autumn during the start of the heating season to check out furnaces in the community. "We make sure that they are in proper shape. Some were found to be deficient or needed repairs or to replace the whole furnace," says Joel Zielke, **Business Manager of Steamfit**ters Local 601. "Over the years, You can save somebody's live a lot of problems have been This is done with our 601 members who volunteer their Saturdays and their employers who allow the guys to use the company vehicles and tools."

"We just celebrated our 20th anniversary with the steamfitters where they went out and cleaned, serviced,

tuned and repaired at no charge over 97 furnaces. These vets were predominantly below the poverty level and were provided by us and other veteran organizations. Vets with servicerelated disabilities were given priority," Bruer adds. "In addition to that, they identified three furnaces that were leaking carbon monoxide and are working with the supply houses and manufacturers to replace those heating units for free for those vets that are in crisis."

on Program just celebrated 30 years in the Madison area. "The guys are very happy to do it ... especially when you find a furnace that's in bad shape. by red-tagging it and getting identified through this program. that furnace replaced," he says. to help people who haven't had "Another great thing about the program is that sometimes its elderly people who don't get much contact with people and it's really nice to socialize and have coffee with them on a Saturday morning."

> Zielke says that the Steamfitters really enjoy working with KWW/CF.

A Special Thank You to KWW/CF's 2017 Presenting and Premier Golf Sponsors!





Television advertisements, like the one shown above, have been sponsored by the Trades and others to raise awareness and donations for Vets in need.

"We've been involved with that organization for a long time," says Zielke. "What I really like Zielke says that the Heats about them is that they are truly cases where the Heats On Proserving people in need. We used an agency a couple years back that found us homes to service, and to be honest, we just kept coming back to the same houses. That's not the point of it. You're really trying their furnaces looked at for a number of years.

"Going out this year, we found a number of furnaces that had to be taken out because they were in truly bad shape and that's the point of the program," he adds. "The fact that KWW/CF works with veterans and that we're helping unsung heroes for 2017.

them is all the more meaningful to our guys."

In one of the four crisis gram was helping a veteran in need with their heating unit, a veteran was taken to the hospital suffering from carbon monoxide poisoning. "They have really demonstrated well beyond the norm not only their financial, but their personal commitment towards vets and that is also displayed with their very aggressive outreach initiatives to bring in as many veterans as possible through their apprenticeship program and hire them to good-paying jobs throughout Wisconsin," Bruer says. "They are really probably our greatest

Just a few notes from many of the people who were helped by KWW/CF!

I am sending this to On behalf of my family you to say THANKYOU and I - we would sincerely I don't know who was like to Thank you for your donation to our whichty costs. responsible for submitting This grant is gratefully our nome or account but h accepted by us. I am truly quatiful. Che Keep Wisconan Norm/ cool Fund did a lot to meet our energy needs this my husband is on 0.44 gen 24/7 and I know that the concentrator takes I also appreciate the timely winter. its share of electricity to manner in which my account keep hem breathing, but was handled. he doesn't have a choice. Thank you, once again again shank you. Dean Energy Asst., I just wanted to Thank you for all the help you have given me. I am Thank you so much on SSI and my duye old son still lives for your generosity. & at nome and was no income of this own. so money is extremely tight to say the waited to thank you, till least. To every dollar you give me I got my electric bell, for my gast Electricity is extremely because I thought it could helpful There are not enough words for be a scam. nothing so me to use to tell you what your help nice, ever happened to me. means to one. Thank you so much !!! I really an so apprecative as the hot weater really Non't know how you NEAT Y Keeping the Heat and Power on for those most in need! Please Poss along our thanks to all that helped with this. Thank you so vong much for your time l'effort. picked me, to give to, but thank you again & again

